

# WARRANTY CARD

## BALL VALVES

**LECHAR**

LINKING EXPERTS



Name of the ball valve	
LECHAR product code	
Size	

Space for Seller's company stamp and signature

Date of valve sale

Date of filling in the warranty card

### TERMS AND CONDITIONS OF THE 10-YEAR WARRANTY FOR LECHAR BALL VALVES

#### I. TYPES OF GUARANTEES

1. The warranty applies to: material warranty of LECHAR ball valves, i.e. all available sizes of articles No. 140, 146 and 147.
2. The warranty includes replacement of the valve. In order to take advantage of the warranty, the customer must deliver the defective product, at his own expense, to the company's headquarters at 6 Modularna Street, Warsaw, Poland.

#### II. WARRANTY PERIOD

1. The warranty is given for the original components of the above-mentioned valves, made of brass (i.e. body, ball, spindle), for a period of 10 years, starting from the date of production of the ball valve. The production date is placed on the body of the valve.
2. The warranty is provided for ball valves purchased at LECHAR from 03.09.2018, until further notice.

#### III. WARRANTY TERMS AND CONDITIONS

1. The warranty applies when:
  - a. the valve has been installed in accordance with its installation instructions, as indicated on the data sheet, available at [www.lechar.com.pl](http://www.lechar.com.pl);
  - b. the valve was used for its intended purpose, as described in the product data sheet, available at [www.lechar.com.pl](http://www.lechar.com.pl);
  - c. the valve is installed in a dedicated room, i.e., providing protection from harmful atmospheric factors such as frost, sunlight and rainfall;
  - d. Within 30 days, from the date of purchase, the warranty card has been properly completed and signed (at the request of the purchaser) by the person selling LECHAR ball valves.

#### IV. PERFORMING THE REPLACEMENT OF THE BALL VALVE, IF IT IS FOUND TO BE DEFECTIVE

1. Replacement will be made within a maximum of 14 working days from the date of a properly submitted claim with delivery by the customer:
  - a. a defective product;
  - b. proof of purchase of the product at LECHAR, signed by a LECHAR employee;
  - c. properly completed LECHAR claim form, available at [www.lechar.com.pl](http://www.lechar.com.pl);
  - d. a completed, by the seller, warranty card and proof of purchase of the complained valve, from the seller.

The complaint procedure may be initiated by LECHAR only after LECHAR has received all the documents listed in Section IV.1. subsection a-d.

#### V. DAMAGE TO THE VALVE AND IMPROPER INSTALLATION, NOT COVERED BY THE WARRANTY

1. The warranty does not cover:
  - a. valve components made of plastic, carbon steel or aluminum;
  - b. mechanical damage to the product caused by the user, use inconsistent with the data sheet, consequences of improper storage and improper installation of the valve;
  - c. damage, where the quality of the working medium does not meet the conditions posted in: Ordinance of the Minister of Health dated 13.11.2015 and standard PN-EN 12952-12.
  - d. damage resulting from the lack of maintenance activities, which the buyer is obliged to perform on his own and at his own expense, and which are detailed in the data sheet and/or operating instructions;
  - e. claims concerning the quality of the sold thing in terms of technical parameters, if they are consistent with the information provided by the manufacturer;
  - f. the consequences of valve failure.

#### VI. EXPIRATION OF WARRANTY

1. The warranty expires when:
  - a. improper consumables were used;
  - b. repairs, alterations and structural changes were made;
  - c. the valve purchase document issued by the seller and/or the completed warranty card is lost/destroyed;
  - d. the installation of the valve was carried out by unauthorized persons, without authorization to perform work in the field of water installations.

#### VII. WARRANTY RIGHTS VS. STATUTORY WARRANTY RIGHTS

The warranty does not exclude, limit or suspend the buyer's rights under the statutory warranty provisions for defects in the goods sold, if they are available to the buyer.

Warsaw, 31.08.2018

LECHAR SP. Z O.O.

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